



The City of Medford Community Electricity Aggregation Program

October 11, 2019

Dear Basic Service Customer,

The City of Medford approved a Community Electricity Aggregation program authorizing our community to aggregate the electricity load (usage) of those residents and businesses that are on Basic Service with NStar Electric Company (Eversource). The goals of the Program are to provide you with competitive choice, longer-term price stability and more renewable energy options.

Este aviso contém informações importantes da cidade sobre o seu serviço elétrico e deve ser traduzido. Para obter uma tradução, visite o site do programa em www.MedfordCEA.com. Se você tiver alguma dúvida, ligue para o serviço de atendimento ao cliente gratuitamente em (866) 220-5696.

Avi sa a gen enfòmasyon enpòtan ki soti nan vil la sou sèvis elektrik ou epi yo ta dwe tradui. Pou jwenn yon tradiksyon, tanpri vizite sit entènèt pwogram nan nan www.MedfordCEA.com. Si ou gen nenpòt kesyon, tanpri rele sèvis kliyan gratis nan (866) 220-5696.

Questo avviso contiene informazioni importanti della città sul servizio elettrico e dovrebbe essere tradotto. Per ottenere una traduzione, visitare il sito Web del programma all'indirizzo www.MedfordCEA.com. Se hai domande, chiama il servizio clienti gratuito al numero (866) 220-5696.

本通知包含紐約市有關您的電力服務的重要信息，應予以翻譯。要獲得翻譯，請訪問計劃網站 www.MedfordCEA.com。如果您有任何疑，請撥打免費電話 (866) 220-5696。

You will be automatically enrolled in the Medford Community Electricity Aggregation program unless you choose not to participate.

YOU MUST MAIL AND POSTMARK YOUR OPT-OUT CARD ON OR BEFORE NOVEMBER 16, 2019 TO AVOID AUTOMATIC ENROLLMENT IN THE AGGREGATION PROGRAM.

After a competitive bid process, Dynegy was selected as our Electricity Supplier with a contract term from your scheduled December 2019 meter reading to your December 2022 meter reading.

Rate Class	"Medford Local Green" Five (5) Percent More Local Renewable Energy Than Required (Standard Product - No Action Required)	"Medford Premium 100% Local Green" (100) Percent Local Renewable Energy	"Medford Basic" No Additional Local Renewable Energy	Current Eversource Basic Service
Residential Customers	\$0.11507/kWh	\$0.14690/kWh	\$0.11340/kWh	\$0.10836/kWh
Small Business & Lighting	\$0.11507/kWh	\$0.14690/kWh	\$0.11340/kWh	\$0.10569/kWh
Large Business NEMA*	\$0.11507/kWh	\$0.14690/kWh	\$0.11340/kWh	\$0.10976/kWh NEMA*
Duration	December 2019 – December 2022 Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.			July 1 – Dec. 31, 2019* Residential and Small Business & Lighting rates change every six months. *Large Business rates change every three months.

Rates indicated above are for Supply Services only. Under the contract, the rate per kWh for electric supply will be fixed until your December 2022 meter reading. The Medford Program rates will be above Eversource's Basic Service rate until the Eversource Basic Service rates change at the end of December 2019 for all rate classes. At this time, we do not know what the new Eversource Basic Service rates will be starting January 1, 2020. While it is our expectation that the Eversource Basic Service rate for Residential Customers for the January through June 2020 period will be above the Medford Basic rate, there is no guarantee that the Program prices will be below the Eversource rates during any subsequent period. Program prices also could increase as a result of a change in law that results in a direct material increase in costs during the term of the electric supply agreement.

There is no guarantee of savings. The primary intent of the Program is to provide you with price stability and savings over the duration of the 36-month term. However, Eversource rates for electric supply change every six months (January 1 and July 1) for Residential and Small Business & Lighting customers and every three months for Large Business Customers. Thus, Eversource's Basic Service rates may be above or below the Program rates during any subsequent period.

ADMINISTRATIVE ADDERS for all Medford programs are included in above rates. These fees are: \$0.001/kWh for the aggregation consultant, and \$0.00025/kWh for the Metropolitan Area Planning Council (MAPC), the regional planning agency assisting the program.

PROGRAM DETAILS

- As an eligible participant, your account will be automatically enrolled in the Program unless you choose to opt out.
- You may leave the Program at any time without early termination fees.
- You will continue to receive one bill from Eversource.
- You will continue to send payment to Eversource.
- Eversource will continue to respond to emergencies and outages.
- Reliability and quality of service will remain the same.

Participation	Needed
If you want to participate in this program	No action required
If you do NOT want to participate in this program	Sign the enclosed opt-out card. Mail the card in the enclosed postage-paid envelope no later than NOVEMBER 16, 2019 .

IF YOU HAVE BEEN MAILED THIS NOTIFICATION, you do not need to take any action in order to participate in the Program.

ALL BASIC SERVICE CUSTOMERS who have been mailed this notification will automatically be enrolled in the Program and start benefiting from this fixed rate beginning on the day of the month that your meter read occurs. The new rate will be reflected on your subsequent month's bill. This date varies by service area. Your meter reading date is shown on your bill.

BUDGET PLAN OR ELIGIBLE LOW-INCOME DELIVERY RATE CONSUMERS will continue to receive those benefits from Eversource.

TAX-EXEMPT SMALL BUSINESS CONSUMERS must send or fax a copy of their Energy Exemption Certificate directly to Dynegy via email, fax, or mail in order to maintain their tax-exempt status.

Email: salestax_geotax@vistraenergy.com

Fax: (866) 257-1795

Address: Dynegy, ATTN: Customer Care, P.O. Box 650764, Dallas, TX, 75264

IF YOU ARE RECEIVING ELECTRICITY SUPPLY FROM A COMPETITIVE SUPPLIER AND BELIEVE YOU HAVE RECEIVED THIS OPT-OUT LETTER IN ERROR, you must sign the attached card and opt out of this program. This will ensure you continue to receive your electricity from that Competitive Supplier and prevent any possible early termination fees.

RENEWABLE ENERGY

- **INCLUDED: "MEDFORD LOCAL GREEN" – FIVE (5) PERCENT MORE LOCAL RENEWABLE ENERGY - No action required to receive this offer.**
This standard product automatically includes five (5) percent local renewable energy originating from qualified Massachusetts Class 1 renewable energy sources than is required by state law. The price for the standard product is shown in the price comparison chart on page 1.
- **OPTION: "MEDFORD PREMIUM 100% LOCAL GREEN" – ONE HUNDRED (100) PERCENT LOCAL RENEWABLE ENERGY**
The optional product offers an elective one hundred (100) percent local renewable energy originating from qualified Massachusetts Class 1 renewable energy sources. Call our program supplier, Dynegy at (866) 220-5696 to opt in. The price of this offer is \$0.14690/kWh.
- **OPTION: "MEDFORD BASIC" – NO ADDITIONAL LOCAL RENEWABLE ENERGY**
The optional product offers no additional renewable energy originating from qualified Massachusetts Class 1 renewable energy sources beyond the amount required by state law. Program participants who want this option must opt in by calling our program supplier, Dynegy at (866) 220-5696 to opt in. The price of this offer is \$0.11340/kWh.

SOLAR ELECTRICITY CONSUMERS will not be impacted and will continue to receive their net metering credits while participating in the program.

INSTRUCTIONS ON HOW TO OPT OUT

If you do not wish to participate in the Program, simply sign and return the enclosed card in the postage-paid envelope. The envelope must be mailed or postmarked on or before **NOVEMBER 16, 2019** to avoid automatic enrollment in the aggregation program. There is no penalty to opt out in order to remain on Eversource's Basic Service.

ANY TIME AFTER ENROLLMENT, you can leave the Program with no early termination fees. This will occur during the next available billing cycle, whereupon your account(s) will be returned to Eversource's Basic Service.

HOW TO ACCESS BASIC SERVICE IF YOU WANT TO LEAVE THE PROGRAM

Additional information about Eversource Basic Service electricity rates may be found on the www.mass.gov website here: www.mass.gov/information-for-consumers-about-the-electric-industry. For residential accounts, visit the Eversource website www.eversource.com/content/ema_c/residential/my_account. Please refer to the Basic Service category to determine the best option for you. For business accounts, visit the Eversource website www.eversource.com/content/ema_c/business/my_account. Residential or business account holders may also call Eversource (NSTAR Electric Company) for assistance at (800) 592-2000 residential, or (800) 340-9822 business.

FOR MORE DETAILED INFORMATION regarding your community's Program, visit MedfordCEA.com, or call the Electricity Supplier toll-free at (866) 220-5696, or via email at DESCustCare@Dynegy.com.

SUPPLIER INFORMATION

The aggregation supplier is Dynegy. You may contact the supplier at (866) 220-5696 between the hours of 9:00AM and 5:00 PM, or via email at DESCustCare@Dynegy.com.

THERE IS NO GUARANTEE OF SAVINGS

The primary intent of the Program is to provide price stability and savings over the duration of the 36-month term. However, Eversource rates for electric supply change every six months (January 1 and July 1) for Residential and Small Business & Lighting customers and every three months for Large Business customers. Thus, the Eversource's Basic Service rates may be above or below the Program rate during any subsequent period.