



TOWN OF WEBSTER

TOWN ELECTRICITY AGGREGATION PROGRAM NOTIFICATION LETTER

March 23, 2021

Dear Webster Electricity Service Customer,

I'm writing with information about your National Grid electricity bill. Webster has a Town electricity aggregation program, **Webster PowerUp**. The program is a form of group electricity purchasing. Webster PowerUp will change your electricity supplier and the price that is used to calculate the supply services portion of your National Grid electricity bill.

**If you received this letter and you do nothing,
you will be automatically enrolled in Webster PowerUp.**

**To avoid automatic enrollment, your opt-out request must
be postmarked by [April 26, 2021](#).**

**If you do not opt out, you will be enrolled in PowerUp Standard
at a price of [9.509 ¢/kWh](#)**

- **If you participate:** You will remain a National Grid customer. Your electricity bill will continue to come from National Grid, and you will continue to call National Grid if your power goes out. However, Dynegy will be listed as your electricity supplier, and National Grid will use the Webster PowerUp price to calculate the supply services portion of your bill. National Grid's delivery charges will be unaffected.
- **If you do not participate:** National Grid will continue to calculate the supply services portion of your electricity bill using their Basic Service price.

Program Benefits

Choice - Webster PowerUp gives you two new electricity choices: 1) PowerUp Standard is the default program offering and meets minimum state renewable energy requirements. 2) PowerUp Green is a program option that provides 100% of your electricity from renewable sources for a small premium. You will be automatically enrolled in PowerUp Standard, but you may choose PowerUp Green. (Please see the back for details.)

Potential savings - Webster PowerUp offers a long-term price with the potential for savings compared to National Grid's Basic Service prices. However, because National Grid's Basic Service prices change every 6 months for residential and commercial customers and every 3 months for industrial customers and their future prices are not known, savings compared with National Grid cannot be guaranteed.

Price stability - Your electricity supply price will not change before your November 2023 meter read. Long-term price stability makes the program different from National Grid's Basic Service and from many commercial electricity supply offers in the marketplace.

If you are on a budget plan or are eligible for a low-income rate or fuel assistance, you will continue to receive those benefits as a participant in Webster PowerUp.

Webster PowerUp

Your New Electricity Supply Price

9.509 ¢/kWh

This price will be fixed until your November 2023 meter read. Compare to National Grid's prices on the back. ►

Customer Support

1-844-379-2171

WebsterPowerUp.com
webster@MassPowerChoice.com

Don't Want to Participate?

Participation is not required. There is no penalty or fee to opt out of the program, and you may opt out at any time.

If you choose not to participate, you will remain on National Grid's Basic Service pricing.

To opt out before being automatically enrolled, do one of the following no later than **April 26, 2021**:

- Sign & mail the enclosed reply card (must be postmarked no later than **April 26, 2021**), call customer support at **1-844-379-2171**, or opt out online at **WebsterPowerUp.com**

To opt out in the future, do one of the following at any time:

- Call customer support at **1-844-379-2171** or opt out online at **WebsterPowerUp.com**.

Program Options & Pricing

1. If you do nothing, you will be automatically enrolled in POWERUP STANDARD:		9.509* ¢/kWh for residential, commercial, and industrial accounts
Renewable energy content	Meets Massachusetts minimum renewable energy requirements (18% MA Class I RECs in 2021).	
Rate term	Enrollment - November 2023 meter read.	
Exit terms	Leave any time. No exit charge.	
2. If you want 100% renewable energy, you may choose POWERUP GREEN:		12.281* ¢/kWh for residential, commercial, and industrial accounts
*** To choose POWERUP GREEN, call customer support at 1-844-379-2171 ***		
Renewable energy content	100% renewable electricity from the New England region (MA Class I RECs)	
Rate term	Enrollment - November 2023 meter read.	
Exit terms	Leave any time. No exit charge.	
3. If you choose to opt out, you will remain on NATIONAL GRID'S BASIC SERVICE:		12.388 ¢/kWh residential 10.763 ¢/kWh commercial 9.809 ¢/kWh industrial
<i>NOTE: National Grid's prices are not long-term prices. Prices are for National Grid's current 6- or 3-month rate term only, and future prices are not known.</i>		
Renewable energy content	Meets Massachusetts minimum renewable energy requirements.	
Rate term	November 1, 2020 - April 30, 2021, for residential and commercial accounts. February 1, 2021 - April 30, 2021, for industrial accounts. National Grid's fixed Basic Service prices change every 6 months for residential and commercial accounts and every 3 months for industrial business accounts. (For the most current prices, visit, https://www.nationalgridus.com/MA-Home/Rates/Supply-Costs and select "Basic Service Rates.")	
Exit terms	Leave any time. No exit charge. However, industrial customers only (rates G-2 and G-3) on the fixed price Basic Service option may receive a billing adjustment, which may be either a credit or a charge.	

* The PowerUp Standard price and the PowerUp Green price both include a \$0.001/kWh administrative fee. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

Frequently Asked Questions

Are savings guaranteed? No. National Grid's rates change every 6 months for residential and commercial accounts and every 3 months for industrial accounts, and future prices are not known. The National Grid rate will next change on May 1, 2021, for residential, commercial, and industrial accounts.

I have signed my own contract with an electricity supplier. Will I be automatically enrolled? If you have already established a contract with a different electricity supplier, you should not be automatically enrolled. However, if you received this letter and you have an existing electricity supply contract, you should opt out of the program if you wish to remain in that existing contract.

I have a tax-exempt account. How can I retain my account's tax-exempt status? Taxes will be billed as part of the program's power supply charge. Customers are responsible for identifying and requesting an exemption from the collection of any tax by providing appropriate tax-exemption documentation to Dynegy. Visit WebsterPowerUp.com for information on where to submit your documentation.

For more information, please visit WebsterPowerUp.com. If you have any additional questions, please do not hesitate to contact customer support at webster@MassPowerChoice.com or **1-844-379-2171**. Our Town consultants will be happy to help you.

Doug Willardson
Town Administrator